

Deborah.Easterling

DDX/34.2

238779

From: Deborah.Easterling
Sent: Thursday, August 30, 2012 12:27 PM
To: 'LaChapelle'
Subject: RE: Protest_Letter

Dear Philip and Joyce Lachapelle,

This is to acknowledge receipt of your email to the Public Service Commission. I am forwarding your email and Letter of Protest to our Clerk's Office for processing. Your email and Letter of Protest will become a part of Docket No. 2012-177-WS and will be posted on our website under this docket.

Please let me know if you should require any additional information.

Sincerely,

Deborah Easterling
Administrative Assistant

-----Original Message-----

From: LaChapelle [<mailto:lachapelle@comporium.net>]
Sent: Wednesday, August 29, 2012 2:22 PM
To: PSC_Contact
Subject: Protest_Letter

Protest_Letter

The attached file is the filled-out form. Please open it to review the data.

Deborah.Easterling

From: LaChapelle [lachapelle@comporium.net]
Sent: Wednesday, August 29, 2012 2:22 PM
To: PSC_Contact
Subject: Protest_Letter
Attachments: Letter_of_Protest_Form_pub_0002.pdf

Protest_Letter

The attached file is the filled-out form. Please open it to review the data.

Deborah.Easterling

From: LaChapelle [lachapelle@comporium.net]
Sent: Wednesday, August 29, 2012 2:21 PM
To: PSC_Contact
Subject: Protest_Letter
Attachments: Letter_of_Protest_Form_pub_0002.pdf

Protest_Letter

The attached file is the filled-out form. Please open it to review the data.



* Required Fields

Letter of Protest
in Docket 2012 - 177 - ws

Print

Email

Date: * August 29, 2012

Protestant Information:

Name * PHILIP LACHAPELLE

Mailing Address * 4084 ALANA COURT

City, State Zip * TEGA CAY, SC 29708 Phone * 803-575-0446

E-mail

1. What is your connection or interest in this case? * For example, are you a customer of the Company that is the subject of this pending proceeding? (This section must be completed. Attach additional information if necessary.)

I am a customer.

2. Please give a concise statement of your protest. * (This section must be completed. Attach additional information if necessary.)

I object to the 19% rate increase TCWS is asking for. We have had numerous sewage spills in our neighborhood and have not seen any improvements in sewage spill control or response, water quality or significant investment in fresh water and sewage system upgrades that were promised with the the 2010 rate increase.

The fresh water supplied by TCWS leaves black rings in our toilets that is resistant to toilet cleaners and bleach and I question whether this water is safe to drink for an extended period (I don't drink it).

The rates for water/sewer service are extremely high in Tega Cay, much higher than we paid in Charlotte where we had cleaner drinking water and nowhere near the sewage spill issues (none in my previous neighborhood in Northeast Charlotte).

I am concerned that the rate increases have not been used for system improvements and don't believe they will be.

3. Do you wish to make an appearance at a hearing in this proceeding , if scheduled, and offer sworn testimony? *

No



* Required Fields

Letter of Protest
in Docket 2012 - 177 - ws

Print

Email

Date: * August 29, 2012

Protestant Information:

Name * JOYCE LACHAPELLE

Mailing Address * 4084 ALANA COURT

City, State Zip * TEGA CAY, SC 29708 Phone * 803-575-0446

E-mail

1. What is your connection or interest in this case? * For example, are you a customer of the Company that is the subject of this pending proceeding? (This section must be completed. Attach additional information if necessary.)

I am a customer.

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No